

Pets

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- Tenants are not allowed to keep any pets at the property unless NCCH have provided you with written permission.
- Tenants are not allowed to keep animals that are prohibited under local council or other legislation.
- You must complete a pet application to have your pet considered for approval to have at the property.
- If your pet is approved, you will be required to conduct a pest spray at the end of your tenancy.
- If NCCH receives complaints about an approved pet, it will be investigated and in some cases the approval may be withdrawn and the pet may need to be removed.

NCCH will take into account the following when considering a pet request from a tenant:

- If the property is suitable for having a pet?
- Will the pet interfere with the peace and comfort of neighbours?
- If the requested pet complies with NCCH and local government area rules
- You are meeting your obligations as a tenant.

For Leasehold properties, NCCH would need to refer the pet request to the owner of the property, and they will make the decision if the pet is approved and will provide written consent.

FACT: Most lease agreements for leasehold properties have clauses added by the property owners and real estates that prevent tenant from keeping cats, dogs or other larger pets at the premises, other than assistive animals.

Assistance Animals

Assistance animals are animals that are specially trained, and usually certified by a training organisation to provide assistance to people with special needs. These can include people with sight or hearing impairment and those susceptible to seizures. You must provide evidence if requested demonstrating that the animal is an assistance animal, as defined in the Disability Discrimination Act 1992 of the Commonwealth. Examples of evidence could include:

- Accreditation from a recognised assistance animal training body, or
- A signed statement that the animal has been trained to assist a person with a disability and meet hygiene and behaviour standards for an animal in a public place.
- We may also request a letter for evidence such as a letter from a medical practitioner, psychologist or support worker.